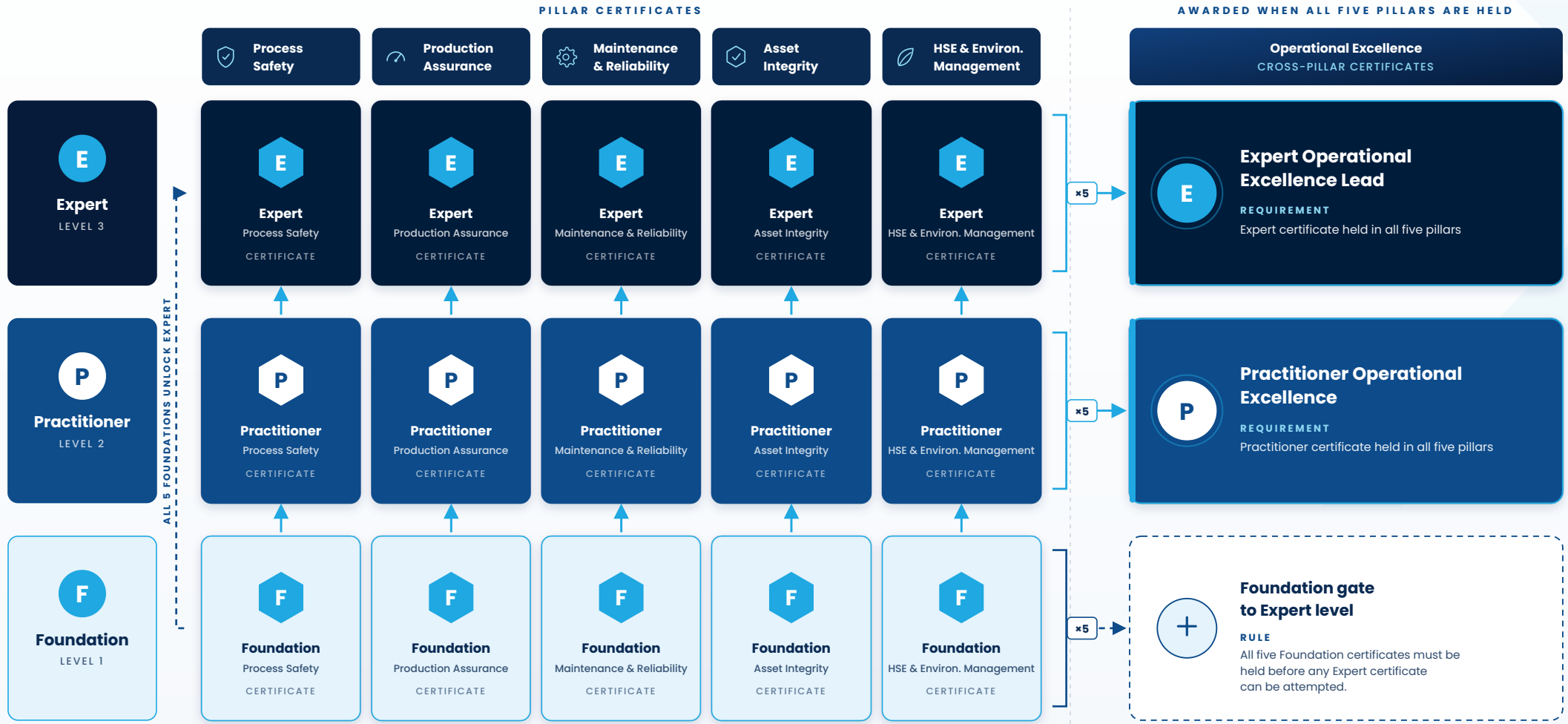




HOW PROGRESSION WORKS

01 Within a pillar

Foundation, then Practitioner, then Expert — each level unlocks the next in the same pillar.

02 Entering Expert

Expert in any pillar requires the Foundation certificate in all five pillars.

03 Practitioner Operational Excellence

Awarded when the Practitioner certificate is held in all five pillars.

04 Expert Operational Excellence Lead

Awarded when the Expert certificate is held in all five pillars.